Supplemental Material CBE—Life Sciences Education Upchurch **et al.** 

## SUPPLEMENTAL MATERIALS

## Access to online formative assessments in lower-division undergraduate biology courses:

## Investigating barriers to student engagement

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Supplemental table 1: Survey items with number of students who responded that the item is a barrier<sup>a</sup>

Category	Item	n students who reported as a barrier	% of sample
	I have regular access to an appropriate device, such as a laptop or tablet, to complete the [FA] <sup>b</sup> .	41	3
	I have regular access to the software programs needed to complete the [FA].	50	4
Technical	I have a reliable internet connection where I live that enables me to complete the [FA].	83	7
resources	I am comfortable using the electronic devices needed to complete the [FA].	53	4
	I find it easy to use the software needed to complete the [FA].	61	5
	I am able to access the internet and complete the [FA] in locations that are convenient to my daily schedule.	60	5
	I can access the instructor or teaching assistants for help with the [FA].	167	13
	My main point of contact, such as the instructor or teaching assistant, is generally responsive to questions about the [FA].	240	19
Instructor	I am comfortable contacting the instructor or teaching assistants with questions about the [FA].	207	16
organization	The due dates and times for the [FA] are clear and easy to find.	77	6
	The directions and expectations from the instructor about the [FA] are clear and the assignment is easy to locate online.	101	8
	The instructor provides sufficient guidance in the use of the online delivery system used for the [FA].	161	13
Social interactions	Other students in the course are a useful resource when I need help on the [FA].	557	44

	I am comfortable reaching out to other students to discuss	492	39
	the [FA]. My interactions with students in other parts of the course, such as the lecture or laboratory, make it easier for me to work with them on the [FA].	552	44
	Working with other students on the [FA] has helped me form study groups for exams or other parts of the course	698	55
	I have had support from people outside of the course that enables me to succeed on the [FA].	638	51
	There is sufficient interaction and communication among students with respect to completing the [FA].	606	48
	I have enough time to complete the [FA] while managing my other personal responsibilities, such as job commitments or taking care of others.	162	13
	I have enough time in the week for other activities and responsibilities after completing the [FA].	165	13
Personal	I take responsibility for getting the most out of the [FA].	153	13
engagement	I normally follow through on my plans for completing the [FA].	72	6
	I make it a priority to complete every [FA].	91	7
	I find it easy to get started on the [FA].	233	18
	I avoid multitasking when I am completing the [FA].	367	29
	I can focus on the [FA] even if I receive notifications on my electronic devices.	303	24
Learning	I can focus on the [FA] despite the draw of other online activities, such as social media or online games.	255	20
environment	I put my other electronic devices on silent while I am completing the [FA].	620	49
	I can complete the [FA] in locations convenient to my daily schedule without being interrupted by others.	150	12
	The television and other videos are off when I am completing the [FA].	328	26
Open-ended prompts	You responded that you [Likert response] with the following In 1-2 sentences, please explain why you [Likert response] w You responded that you [Likert response] with the following Is there something your instructor or institution could do to su this statement? Please explain in 1-2 sentences	ith the statem statement: [I	ient. tem text].
<sup>a</sup> An item was con	nsidered a barrier if students selected "strongly disagree," "disagree,"	gree," "some	what

<sup>a</sup>An item was considered a barrier if students selected "strongly disagree," "disagree," "somewhat disagree," or "neither agree nor disagree" for the item. <sup>b</sup>The portion of each question in brackets was replaced with the name of the activity used in a given course in order to use labels that would be familiar to students (e.g., "homework quiz").

		2-year	4-year		
	n <sup>a</sup>	% of institution's sample	n <sup>a</sup>	% of institution's sample	
Gender <sup>b</sup>					
Female	196	76	710	71	
Male	53	20	277	28	
Self-describe	<4	<1.6	<4	< 0.4	
Race/ethnicity					
Non-URM	191	74	852	85	
URM <sup>c</sup>	48	19	119	12	
Self-describe	6	2	5	0.5	
Class rank					
First-year	76	29	481	48	
Sophomore	78	30	236	24	
Junior	39	15	172	17	
Senior	12	4.6	89	9	
Postbaccalaureate	27	10	7	0.7	
Graduate student	7	2.7	<4	< 0.4	
Other	8	3.1	10	1	
First-generation status					
Not first-generation	86	33	638	64	
First-generation	163	63	342	34	
Language spoken at home					
English	193	75	911	91	
Other	60	23	83	8.3	
Career plan					
Life sciences	226	87	764	76	
Other	69	27	183	18	

*Supplemental table 2:* Final survey participant demographic information by institution type

<sup>a</sup>Numbers do not add to full sample size because some students left the given item blank. Exact counts 0 < n < 4 not specified for privacy reasons.

<sup>b</sup>Those who self-described their gender all identified as non-binary.

<sup>c</sup>Underrepresented racial/ethnic groups included participants who self-identified as African American/ Black, Hispanic/Latinx, Native American/Alaska Native, or Native Hawaiian/Pacific Islander.

Supplemental table 3: Open-ended prompt 1 codebook

In 1-2 s	sentences, please explain why yo	u [Likert response] wit	h the statement.	
Code	Description	Examples		
Intended interpretation	<ul> <li>Student response indicates a reasonable interpretation of the survey item.</li> <li>It is clear that the student understands what the item</li> </ul>	Item I have regular access to an appropriate device, such as a laptop or tablet, to complete the FA.	Student quote "I have a personal laptop and have access to the school's computers if needed."	
	<ul><li>is asking.</li><li>There is an apparent connection between the item and response.</li></ul>	I can focus on the FA even if I receive notifications on my electronic devices.	"I sometimes get distracted with my phone while I work on these assignments"	
Ambiguous response	<ul> <li>Student response seems somewhat related to the item.</li> <li>There is a connection between the item and student response, but the</li> </ul>	The instructor provides sufficient guidance in the use of the online delivery system used for the FA. I normally follow	"[Instructor] was the best science professor I've ever had."	
	exact connection is unclear.	through on my plans for completing the FA.	"I need a good grade."	
	• Student response has evidence of a <b>misinterpretation</b> of the survey item.	The due dates and times for the FA are clear and easy to find.	"I though the topics of [FA] would match up with the weeks topics but it didn't always" "My instructor records	
Unintended • interpretation	• The student has attempted to address the item, but their response indicated that they read the question in a different way than intended.	The directions and expectations from the instructor about the FA are clear and the assignment is easy to locate online.	her zoom sessions. In her zoom sessions, not only does she briefly go over the lecture slides, but she also answers [FA] questions."	
Off-topic response	<ul> <li>Student response is entirely off-topic and not at all relevant to the item (e.g., "I had a sandwich for lunch").</li> <li>Student clearly does not attempt to understand and answer question.</li> </ul>	I can access the instructor or teaching assistants for help with the FA.	"Why did we have a short time for quizzes"	
No response provided	<ul> <li>Student responds with "N/A"</li> <li>Response is left blank</li> </ul>			

You responded that you [Likert response] with the following statement: [Item text]. In 1-2 sentences, please explain why you [Likert response] with the statement. Supplemental table 4: Open-ended prompt 2 codebook

	t you [Likert response] with tructor or institution could o Please explain in	lo to support you in rega			
Code	Description	Examples			
Something to improve/change	• Student response identifies something that could be <b>changed</b> <b>or improved upon</b>	Item There is sufficient interaction and communication among students with respect to completing the [FA].	Student quote "I think it would be helpful for the instructor to encourage collaboration on these assignments is her goal is for us to work together on them."		
Something that should continue	• Student response identifies <b>something already occurring</b> that should continue	I have regular access to the software programs needed to complete the [FA].	"Continue providing assistance to both instructors and students with software/learning programs to allow for cohesive transition to in person learning whilst still incorporating online resources."		
No specific suggestions/nothing can be done	<ul> <li>Student response contains no specific suggestions</li> <li>Student responds that nothing can be done to help them</li> </ul>	The instructor provides sufficient guidance in the use of the online delivery system used for the [FA].	"There is nothing different that my instructor needs to do."		
Unrelated/random response	• Student response is entirely off-topic and not at all relevant to the item (e.g., "I had a sandwich for lunch").	My main point of contact, such as the instructor or teaching assistant, is generally responsive to questions about the [FA].	"Thank you for this semester"		
Left blank or answered "N/A"	<ul> <li>Student responds with "N/A"</li> <li>Response is left blank</li> </ul>				

scores. $\mathbf{K} = 0.48$ .				
		Fixed effect tests		
	df	F ratio		р
Barrier category	4, 4940 656.22 <b>&lt;0.0001</b>			
	REML v	ariance component estima	tes	
Random effect	Var ratio	Var component	SE	Wald p-value
Instructor	0.034	0.032	0.016	0.051
Student[Instructor]	0.257	0.241	0.018	<0.0001
Residual		0.938	0.019	
Total		1.211	0.028	

Supplemental table 5: Mixed-effects model to investigate differences in barrier category mean scores.  $R^2 = 0.48$ .

Supplemental table 6: Mixed-effects models<sup>a</sup> to determine relationships between demographics and barrier scores, separated by institution type. Predictors were included in separate models for each barrier category. Significant relationships (p<0.05) are in bold.

Independent					Depender	nt variables				
variables			2-year					4-year		
	Technical resources	Instructor organization	Social interactions	Personal engagement	Learning environment	Technical resources	Instructor organization	Social interactions	Personal engagement	Learning environment
<b>Demographics</b> <sup>b</sup>					Estima	ate±SE <sup>c</sup>				
Gender (Reference: Female)										
Male	-0.08±0.16	0.04±0.12	$0.02 \pm 0.24$	-0.13±0.18	-0.30±0.19	-0.12±0.06	-0.01±0.06	0.01±0.11	-0.11±0.07	0.10±0.08
Self-describe <sup>d</sup>						-0.43±0.87	-1.04±0.75	-0.29±1.44	-1.21±0.90	-1.62±1.12
Race/ethnicity (Reference: Non- URM)										
URM <sup>e</sup>	-0.04±0.17	0.22±0.13	-0.14±0.25	0.10±0.18	0.48±0.20	0.04±0.09	0.14±0.08	-0.28±0.15	0.20±0.10	0.12±0.12
Self-describe	-0.17±0.49	-0.30±0.36	0.05±0.70	-0.46±0.52	0.36±0.57	0.19±0.39	0.11±0.33	0.18±0.64	$0.65 \pm 0.40$	0.51±0.50
Class rank (Reference: First- year)										
Sophomore	0.27±0.36	0.10±0.26	$0.69 \pm 0.52$	0.27±0.39	$0.67 \pm 0.42$	-0.48±0.28	-0.02±0.24	0.97±0.46	0.08±0.29	-0.16±0.36
Junior	0.10±0.36	-0.10±0.26	0.42±0.52	0.08±0.38	0.07±0.42	-0.34±0.28	-0.04±0.24	0.65±0.46	0.05±0.29	-0.20±0.36
Senior	0.18±0.38	0.22±0.27	0.86±0.54	0.22±0.40	0.47±0.44	-0.41±0.28	0.06±0.24	0.74±0.47	-0.07±0.29	-0.12±0.37

Postbaccalaur eate	-0.21±0.44	-0.01±0.32	0.27±0.63	-0.50±0.47	-0.40±0.51	-0.34±0.29	-0.09±0.25	0.59±0.49	0.02±0.31	-0.12±0.38
Graduate student	0.25±0.38	0.13±0.28	-0.03±0.55	0.17±0.41	0.72±0.44	-0.12±0.45	0.02±0.39	0.25±0.74	-0.23±0.46	0.18±0.57
Other	0.56±0.52	-0.23±0.38	-0.01±0.75	0.76±0.55	0.25±0.60	-0.87±0.91	0.38±0.78	-0.94±1.50	-0.04±0.94	-0.75±1.17
First-generation status (Reference: Non first-generation) First- generation Language (Reference: English)	0.02±0.15	-0.09±0.11	0.05±0.22	-0.08±0.16	0.06±0.17	-0.06±0.06	0.03±0.05	0.02±0.10	-0.18±0.06	0.08±0.08
Non-English	-0.72±0.17	-0.25±0.12	0.40±0.24	-0.40±0.18	-0.06±0.19	-0.34±0.11	-0.29±0.10	0.07±0.19	-0.25±0.12	-0.16±0.14
Career (Reference: Life sciences)										
Non-Life sciences	-0.12±0.15	-0.11±0.12	-0.05±0.23	-0.10±0.16	0.20±0.18	-0.10±0.07	$0.00 \pm 0.06$	0.01±0.11	-0.14±0.07	-0.11±0.09

<sup>a</sup>Barrier category score  $\sim$  gender + race/ethnicity + class rank + first-generation status + language + career + institution type. Instructor=random effect <sup>b</sup>Reference categories were selected based on the group with the most students.

<sup>c</sup>Estimates indicate the effect based on being a member of the focal group in comparison to the reference group.

<sup>d</sup>Those who self-described their gender all identified as non-binary; there were not enough individuals in this group at the 2-year institution for statistical analysis <sup>e</sup>Underrepresented racial/ethnic groups included participants who self-identified as African American/ Black, Hispanic/Latinx, Native American/Alaska Native, or Native Hawaiian/Pacific Islander.

Independent variables	Estimates of fixed effects							
	Estimate±SE	df	t	<i>p</i> -value				
Demographics								
Gender (Reference: Female)								
Male	$-0.608 \pm 0.681$	975.846	-0.893	0.372				
Self-describe	9.305±9.228	972.176	1.008	0.314				
Race/ethnicity (Reference: Non-URM)								
URM	-2.373±0.912	976.721	-2.601	0.009				
Self-describe	-3.981±3.306	976.707	-1.204	0.229				
Class rank (Reference: First-year)								
Sophomore	-3.292±2.387	975.310	-1.379	0.168				
Junior	$-2.758 \pm 2.400$	974.456	-1.149	0.251				
Senior	-2.374±2.449	975.842	-0.969	0.333				
Postbaccalaureate	-2.016±2.571	976.352	-0.784	0.433				
Graduate student	2.335±2.890	976.238	0.808	0.419				
Other	$1.084 \pm 4.467$	977.291	0.243	0.808				
First-generation status (Reference: non first- generation)								
First-generation	-3.666±0.651	978.753	0.746	0.456				
Language (Reference: English)								
Non-English	0.763±1.023	979.387	-6.309	0.000				
Career (Reference: Life sciences)								
Non-Life sciences	-4.539±0.719	979.387	-6.309	0.000				
Institution type (Reference: 4-year)								
2-year	-4.384±2.614	9.921	-1.677	0.125				

*Supplemental table 7:* Mixed-effects model investigating the relationship between demographics and course performance, accounting for instructor. Significant relationships (p<0.05) are in bold.

Course performance ~ gender + race/ethnicity + class rank + first-generation status + language + career + institution type. Instructor=random effect

Independent variables	Estimates of fixed effects						
	Estimate±SE	df	t	<i>p</i> -value			
Demographics							
Gender (Reference: Female)							
Male	-0.523±0.677	974.694	-0.772	0.440			
Self-describe	9.801±9.170	971.130	1.069	0.285			
Race/ethnicity (Reference: Non-URM)							
URM	-2.361±0.907	975.614	-2.604	0.009			
Self-describe	-3.996±3.285	975.601	-1.216	0.224			
Class rank (Reference: First-year)							
Sophomore	-3.145±2.372	974.167	-1.326	0.185			
Junior	-2.653±2.385	973.351	-1.113	0.266			
Senior	-2.114±2.434	974.751	-0.868	0.385			
Postbaccalaureate	-1.689±2.556	975.254	-0.661	0.509			
Graduate student	2.268±2.872	975.130	0.790	0.430			
Other	0.831±4.440	976.150	0.187	0.852			
First-generation status (Reference: non first- generation)							
First-generation	-3.683±0.646	977.228	1.275	0.203			
Language (Reference: English)							
Non-English	$1.310 \pm 1.028$	978.568	-6.174	0.000			
Career (Reference: Life sciences)							
Non-Life sciences	-4.419±0.716	978.568	-6.174	0.000			
Institution type (Reference: 4-year)							
2-year	$-4.254\pm2.638$	9.880	-1.612	0.138			
Barrier category							
Technical resources	1.312±0.358	972.310	3.662	0.000			

*Supplemental table 8:* Mixed-effects model investigating the relationship between **technical resources** and course performance, accounting for demographics and instructor. Significant relationships (p<0.05) are in bold.

Course performance  $\sim$  gender + race/ethnicity + class rank + first-generation status + language + career + institution type + technical resources. Instructor=random effect

Independent variables	Estimates of fixed effects							
	Estimate±SE	df	t	<i>p</i> -value				
Demographics								
Gender (Reference: Female)								
Male	-0.597±0.680	974.870	-0.879	0.380				
Self-describe	10.253±9.218	971.206	1.112	0.266				
Race/ethnicity (Reference: Non-URM)								
URM	-2.444±0.911	975.700	-2.683	0.007				
Self-describe	-3.884±3.299	975.714	-1.177	0.239				
Class rank (Reference: First-year)								
Sophomore	-3.367±2.382	974.440	-1.413	0.158				
Junior	-2.755±2.395	973.492	-1.150	0.250				
Senior	-2.477±2.444	974.904	-1.013	0.311				
Postbaccalaureate	$-1.966 \pm 2.565$	975.406	-0.766	0.444				
Graduate student	2.212±2.885	975.168	0.767	0.443				
Other	$1.162 \pm 4.458$	976.345	0.261	0.794				
First-generation status (Reference: non first- generation)								
First-generation	-3.706±0.649	977.721	0.953	0.341				
Language (Reference: English)								
Non-English	0.977±1.025	978.333	-6.329	0.000				
Career (Reference: Life sciences)								
Non-Life sciences	-4.543±0.718	978.333	-6.329	0.000				
Institution type (Reference: 4-year)								
2-year	-4.733±2.601	10.008	-1.819	0.099				
Barrier category								
Instructor organization	0.937±0.411	977.973	2.282	0.023				

Supplemental table 9: Mixed-effects model investigating the relationship between **instructor organization** and course performance, accounting for demographics and instructor. Significant relationships (p<0.05) are in bold.

Course performance  $\sim$  gender + race/ethnicity + class rank + first-generation status + language + career + institution type + instructor organization. Instructor=random effect

Independent variables	Estimates of fixed effects							
	Estimate±SE	df	t	<i>p</i> -value				
Demographics								
Gender (Reference: Female)								
Male	-0.572±0.681	975.026	-0.839	0.402				
Self-describe	9.249±9.222	971.130	1.003	0.316				
Race/ethnicity (Reference: Non-URM)								
URM	-2.472±0.914	975.923	-2.703	0.007				
Self-describe	$-3.988 \pm 3.304$	975.557	-1.207	0.228				
Class rank (Reference: First-year)								
Sophomore	-3.024±2.393	974.112	-1.264	0.207				
Junior	$-2.600\pm2.401$	973.374	-1.083	0.279				
Senior	-2.172±2.451	974.790	-0.886	0.376				
Postbaccalaureate	$-1.880 \pm 2.571$	975.164	-0.731	0.465				
Graduate student	2.339±2.888	975.077	0.810	0.418				
Other	$0.968 \pm 4.465$	976.122	0.217	0.828				
First-generation status (Reference: non first- generation)								
First-generation	$-3.645 \pm 0.650$	977.670	0.787	0.432				
Language (Reference: English)								
Non-English	0.805±1.023	978.582	-6.336	0.000				
Career (Reference: Life sciences)								
Non-Life sciences	-4.557±0.719	978.582	-6.336	0.000				
Institution type (Reference: 4-year)								
2-year	-4.373±2.674	9.870	-1.635	0.133				
Barrier category								
Social interactions	-0.295±0.212	978.565	-1.393	0.164				

Supplemental table 10: Mixed-effects model investigating the relationship between social interactions and course performance, accounting for demographics and instructor. Significant relationships (p<0.05) are in bold.

 $Course \ performance \sim gender + race/ethnicity + class \ rank + first-generation \ status + language + career + institution \ type + social \ interactions. \ Instructor=random \ effect$ 

Independent variables	Estimates of fixed effects							
	Estimate±SE	df	t	<i>p</i> -value				
Demographics								
Gender (Reference: Female)								
Male	-0.415±0.668	974.443	-0.621	0.534				
Self-describe	11.649±9.044	971.074	1.288	0.198				
Race/ethnicity (Reference: Non-URM)								
URM	-2.716±0.895	975.494	-3.034	0.002				
Self-describe	-4.434±3.238	975.431	-1.369	0.171				
Class rank (Reference: First-year)								
Sophomore	-3.455±2.338	974.062	-1.478	0.140				
Junior	$-2.690 \pm 2.351$	973.243	-1.144	0.253				
Senior	-2.184±2.398	974.590	-0.911	0.363				
Postbaccalaureate	-1.703±2.518	975.080	-0.676	0.499				
Graduate student	2.247±2.831	974.953	0.794	0.428				
Other	0.081±4.378	975.944	0.018	0.985				
First-generation status (Reference: non first- generation)								
First-generation	-3.385±0.639	977.318	1.237	0.216				
Language (Reference: English)								
Non-English	$1.243 \pm 1.005$	978.780	-6.110	0.000				
Career (Reference: Life sciences)								
Non-Life sciences	-4.312±0.706	978.780	-6.110	0.000				
Institution type (Reference: 4-year)								
2-year	$-4.649 \pm 2.675$	9.866	-1.738	0.113				
Barrier category								
Personal engagement	2.039±0.314	976.617	6.490	0.000				

*Supplemental table 11:* Mixed-effects model investigating the relationship between **personal engagement** and course performance, accounting for demographics and instructor. Significant relationships (p<0.05) are in bold.

 $Course \ performance \sim gender + race/ethnicity + class \ rank + first-generation \ status + language + career + institution \ type + personal \ engagement. \ Instructor=random \ effect$ 

Independent variables	Estimates of fixed effects							
	Estimate±SE	df	t	<i>p</i> -value				
Demographics								
Gender (Reference: Female)								
Male	-0.626±0.681	974.923	-0.918	0.359				
Self-describe	9.797±9.236	971.156	1.061	0.289				
Race/ethnicity (Reference: Non-URM)								
URM	-2.442±0.914	975.704	-2.672	0.008				
Self-describe	-4.115±3.307	975.768	-1.244	0.214				
Class rank (Reference: First-year)								
Sophomore	$-3.359 \pm 2.387$	974.335	-1.407	0.160				
Junior	-2.777±2.400	973.462	-1.157	0.248				
Senior	-2.415±2.449	974.830	-0.986	0.324				
Postbaccalaureate	$-1.987 \pm 2.570$	975.394	-0.773	0.440				
Graduate student	2.212±2.892	975.182	0.765	0.445				
Other	$1.135 \pm 4.467$	976.297	0.254	0.800				
First-generation status (Reference: non first- generation)								
First-generation	-3.695±0.651	977.756	0.776	0.438				
Language (Reference: English)								
Non-English	0.794±1.023	978.393	-6.289	0.000				
Career (Reference: Life sciences)								
Non-Life sciences	-4.524±0.719	978.393	-6.289	0.000				
Institution type (Reference: 4-year)								
2-year	-4.483±2.611	9.940	-1.717	0.117				
Barrier category								
Learning environment	0.315±0.266	973.959	1.183	0.237				

Supplemental table 12: Mixed-effects model investigating the relationship between **learning environment** and course performance, accounting for demographics and instructor. Significant relationships (p<0.05) are in bold.

Course performance  $\sim$  gender + race/ethnicity + class rank + first-generation status + language + career + institution type + learning environment. Instructor=random effect

Supplemental table 13: Mixed-effects model investigating the relationship between number of categories reported with sufficient access and course performance, accounting for demographics and instructor. Significant relationships (p<0.05) are in bold.

Independent variables	Estimates of fixed effects					
	Estimate±SE					
Gender (Reference: Female)						
Male	$-0.618 \pm 0.681$					
Self-describe	9.886±9.251					
Race/ethnicity (Reference: Non-URM)						
URM	-2.406±0.913					
Self-describe	-4.100±3.309					
Class rank (Reference: First-year)						
Sophomore	$-3.383 \pm 2.390$					
Junior	$-2.799 \pm 2.401$					
Senior	$-2.439 \pm 2.450$					
Postbaccalaureate	-2.042±2.571					
Graduate student	2.273±2.891					
Other	$1.181 \pm 4.469$					
First-generation status (Reference: non- first-generation)						
First-generation	-3.682±0.651					
Language (Reference: English)						
Non-English	$0.816 \pm 1.025$					
Career (Reference: Life sciences)						
Non-Life sciences	-4.512±0.720					
Institution type (Reference: 4-year)						
2-year	$-4.407 \pm 2.589$					
Number of categories reported with sufficient access	0.327±0.354					

Course performance ~ gender + race/ethnicity + class rank + first-generation status + language + career + institution type + number of categories reported with sufficient access. Instructor=random effect

	Institution type					
Type of suggestion	2-year (%, N <sup>a</sup> =259)	4-year (%, N=1003)				
Scheduling logistics	4.6	5.6				
FA format	3.9	4.4				
Consistent communication with students	4.6	3.1				
Devices, internet, or other technical resources	3.1	2.7				
Course delivery	2.3	5.1				
Requirements/instructions	1.5	2.7				
FA content	0.0	2.0				
Way to contact/meet other students	1.5	1.8				
Friendliness/approachability	1.2	1.5				
Provide guidance/study tips	2.3	0.8				
Create study groups	0.4	2.2				
Peer interaction/group activities	1.9	2.4				
Feedback	0.4	1.1				
FA alignment with lecture	0.4	1.0				
Grading criteria	1.9	1.0				
Flexibility/understanding	1.2	0.5				
Materials	0.8	0.6				
Instruction content	0.8	0.9				
Study environment	0.8	0.5				
Encourage collaboration	0.8	0.9				
Office hours	0.4	0.6				
Instructor knowledge	0.4	0.1				
Course pace	0.4	0.3				
Support for underrepresented students	0.0	0.1				

Supplemental table 14: Prompt 2 responses by institution type

<sup>a</sup>N=Number of student responses

					I	nstructor	a				
Type of suggestion	1	2	3	4	5	6	7	8	9	10	11
	(156)	(242)	(179)	(43)	(119)	(25)	(85)	(49)	(13)	(18)	(307)
Scheduling logistics	3.8	5.8	6.1	0.0	4.2	4.0	2.4	6.1	15.4	11.1	6.5
FA format	4.5	4.1	4.5	0.0	1.7	4.0	5.9	4.1	0.0	0.0	5.5
Consistent communication with students	3.2	2.1	1.7	4.7	4.2	4.0	4.9	2.0	0.0	5.6	4.2
Devices, internet, or other technical resources	1.3	3.7	4.5	4.7	2.5	0.0	2.4	2.0	15.4	0.0	1.6
Course delivery	7.1	5.0	2.8	2.3	6.7	4.0	1.2	6.1	0.0	0.0	4.9
Requirements/ instructions	1.9	1.7	5.0	0.0	4.2	4.0	2.4	6.1	15.4	11.1	6.5
FA content	0.0	1.7	0.0	0.0	2.5	0.0	0.0	0.0	0.0	0.0	4.2
Way to contact/ meet other students	1.3	2.9	2.2	4.7	2.5	0.0	1.2	0.0	0.0	0.0	1.0
Friendliness/ approachability	1.9	1.2	1.1	2.3	3.4	0.0	1.2	0.0	0.0	0.0	1.0
Provide general guidance/study tips	0.0	0.8	0.6	0.0	0.8	0.0	3.5	2.0	0.0	0.0	1.3
Create study groups	4.5	1.7	5.0	0.0	0.0	4.0	0.0	0.0	0.0	0.0	0.7
Peer interaction/ group activities	2.6	2.9	2.8	0.0	2.5	4.0	1.2	4.1	0.0	0.0	1.6
Feedback	0.0	1.2	1.1	0.0	3.4	0.0	1.2	0.0	0.0	0.0	1
FA alignment with lecture	1.9	1.7	0.6	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.7
Grading criteria	0.0	0.8	0.6	2.3	0.0	4.0	0.0	4.1	7.7	0.0	2.3
Flexibility/ understanding	1.3	0.4	0.6	2.3	0.0	4.0	0.0	0.0	0.0	5.6	0.3
Materials	0.6	1.2	0.6	0.0	0.0	0.0	0.0	2.0	0.0	5.6	1.3
Instruction content	0.0	0.8	0.0	0.0	2.5	0.0	1.2	0.0	0.0	5.6	1.3
Study environment	1.9	0.0	0.6	0.0	0.0	0.0	1.2	0.0	7.7	0.0	0.3
Encourage collaboration	0.6	0.4	0.6	0.0	0.8	4.0	0.0	2.0	0.0	0.0	1.6
Office hours	0.0	0.0	0.6	2.3	0.8	0.0	0.0	0.0	0.0	5.6	4.2
Instructor knowledge	0.0	0.4	0.0	0.0	0.0	0.0	0.0	2	0.0	0.0	0.0
Course pace	0.0	0.4	0.0	0.0	0.8	0.0	1.2	0.0	0.0	0.0	0.3
Support for underrepresented students	0.0	0.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

Supplemental table 15: Prompt 2 responses by instructor (%)

<sup>a</sup>Number of student responses for each instructor given in parentheses.